

# INDICATIONS

## A Word about Printing on Your Textiles

Please note, that in garments whose washing and care instructions indicate a higher laundry temperature than 40° C, this information is rendered invalid once the garment has been printed on. We generally advise you to wash your printed textiles at no temperature above 40° C so as not to affect the quality of the printing.

## Color Designations, Sizes and Laundry Properties

Color designations and sizes that appear in this catalog are not regulated by any industry standards. This can mean e.g. that a T-shirt in size XL made by manufacturer A can have quite different measurements than a T-shirt in size XL made by manufacturer B. Even within the same brand, different articles (e.g. polo shirts and T-shirts) can have different measurements although they are identified by the same size. Especially the so-called Slim-Fit/Body- Fit Shirts may diverge in size from the unisex articles of the same brand. Similar rules apply to shirts for women and men of the same manufacturer. It goes without saying that women's shirts are cut in a different style than the respective men's shirts although their size designations may be completely identical. Color designations are often not really informative. This already starts with the name itself. But even with color names about which most consumers have an image in their mind, there are often divergencies. Royal Blue or Apple Green are colors that conjure up different pictures in different people's minds. There simply is no binding industry standard for colors. So it may happen that the same color designation may look completely different from one product to the next between different brands or even between different articles of the same brand. Unfortunately, this issue cannot be solved by the color bars printed here in this catalog. Each printed color bar will appear differently depending on the ambient light source, and textile colors cannot be rendered 100% truly when printed on paper. So before you order a larger quantity of textiles and especially before you start printing or embroidering them, we encourage you to order a sample item. We cannot accept any complaints due to subjective expectations of sizes or colors. We'd like to draw your attention to one further important point that cannot be stressed enough: each textile article made from cotton or a cotton and polyester mix fabric needs to be laundered before it is put on and worn for the first time. Due to the chemical residues on textiles (although completely harmless and safe in themselves) it may otherwise happen that when the textiles are worn without having been laundered before, especially under the influence of ultraviolet rays, a chemical reaction between the residues and the body's perspiration takes place, affecting or even impairing the color of the garment. These color changes will persist and cannot be remedied by later laundering. Please note that claims or complaints in this matter cannot be accepted.

## Information about battery disposal

In connection with the sale of batteries or the delivery of equipment that contains batteries, we are obliged to draw your attention to the following. You are legally required as an end user to return used batteries. You can hand in old batteries, which we stock or have stocked as new batteries in our range, at our warehouse (address) or mail them back to us free of charge. Alternatively we suggest you use the public collection points that have been set up in your neighbourhood. The symbols shown on batteries have the following meanings. The crossed out rubbish bin symbol means you must not put the battery in household waste.

Pb = Battery contains more than 0.004 per cent lead

Cd = Battery contains more than 0.002 per cent cadmium

Hg = Battery contains more than 0.0005 per cent mercury.

Please observe the information provided above.

Underwear may never be returned or exchanged.

Unpacked shirts/blouses may not be exchanged or returned.

Shipping umbrellas from length 60 cm in separate boxes.

Masks and hygiene products may never be returned or exchanged